



Life Care Services[®], An LCS[®] Company to Manage Three Senior Living Communities in Delaware

Eric Dudasko, Vice President of Operations and Management for Life Care Services[®], An LCS[®] Company (LCS), said the partnership is a perfect fit. The owner of the communities has contracted with LCS to manage three of their Delaware senior living communities: Foulk Manor and Shipley Manor in Wilmington and Millcroft in Newark.

LCS has more than 50 years of experience managing senior living communities across the country. The Des Moines, Iowa-based organization provides operations, marketing, and sales management for Life Plan, stand-alone assisted living, memory care, and rental communities nationwide.

The three Delaware communities all include independent living, assisted living and skilled care services. The former management partner recently changed their operating philosophy, deciding to leave the skilled care market. LCS, which has extensive experience in skilled care, are well qualified to replace them. “Providing high-quality nursing care is one of our strengths,” said Dudasko.

Furthermore, he added, “these are Life Plan Communities, offering all levels of care within their individual campuses. This was the foundation of our company’s beginning, and we are a national leader in managing life plan communities.”

Dudasko said that ownership is enthusiastic about LCS’s Signature Experiences which they will implement immediately within the communities. Extraordinary Impressions[®] is their enhanced hospitality and customer service initiative. Heartfelt Connections - A Memory Care Program[™] is LCS’s exemplary, person-centered memory care program. EverSafe 360[°][™] is a blueprint for raising the bar in senior safety by approaching the delivery of services in new ways. Staff at all communities will be trained within 90 days.

“The three Delaware communities have longstanding positive reputations in the area. LCS is looking forward to expanding upon that reputation and taking the level of service to an even higher level,” said Dudasko. Other priorities for the communities will include beginning the process of refreshing the living spaces. Additionally, Dudasko said, “We’re bringing onboard clinical support teams and marketing/sales professionals. We’re investing in personnel and expertise to make these communities even greater than they are today.”

He concluded, “LCS is passionate about serving seniors, and we are very excited that we can bring our experience to Delaware.”

Life Care Services

Life Care Services, An LCS[®] Company, has the experience required to boost community financial performance, increase occupancy, and develop new lifestyle and health initiatives to meet consumer expectations and help communities thrive. Ranked highest in customer satisfaction with independent senior living communities for three years in a row in the J.D. Power 2021 Senior Living Satisfaction study, Life Care Services is the nation’s second-largest operator of senior living communities and has expertise in the management of both Life Plan and rental communities. From independent living to assisted living, skilled nursing to memory care, at Life Care Services, Experience Is Everything. For more information visit www.LifeCareServicesLCS.com.